



Franklin Electric

PIONEER PUMP OEM PARTS & SERVICES

CAPABILITIES AND OVERVIEW



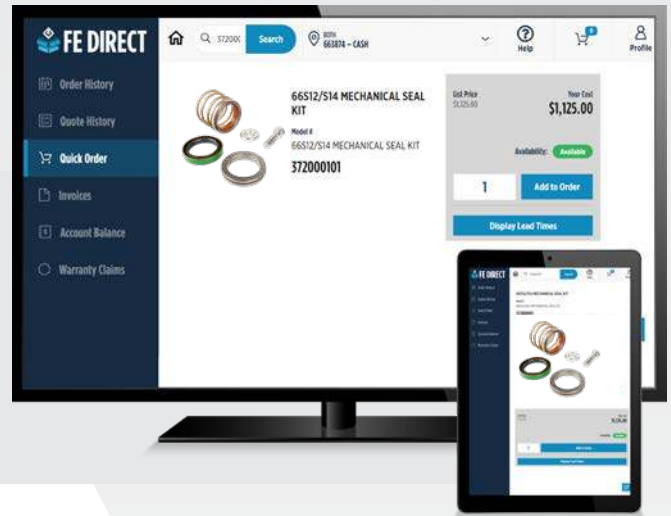
pioneerpump.com





GET WHAT YOU NEED, WHEN YOU NEED IT

With FE Direct, you can easily do business with Franklin Electric 24/7 from your computer, tablet or smartphone. With smart tools and anytime access, you can get things done on your schedule to help you grow your business. If you haven't tried FE Direct yet, here's how the tool enhances your experience:

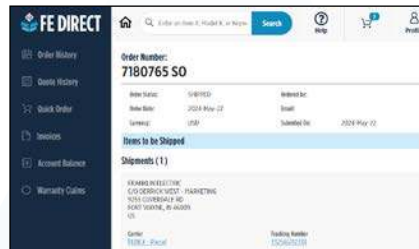


PLACE & TRACK ORDERS ANYTIME

Purchase products, track orders and access your account details with new tools that streamline your workload:



Enter individual items or use our new “Import Excel File” for **quick order entry** needs.



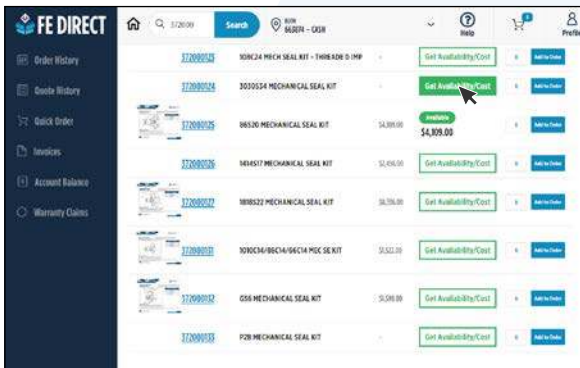
Check on order status, including item-by-item detail and tracking.



Quickly access all **invoicing history** in your submitted orders.

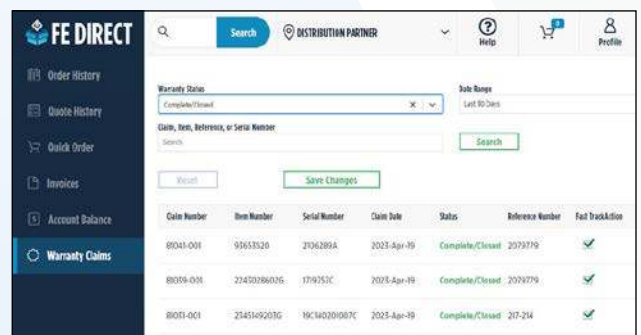
VIEW PRICING & AVAILABILITY

Get immediate information on net pricing details and in-stock status to help streamline your quote process.



GET WARRANTY INFO QUICKLY

Submit a warranty claim, view your warranty history, check on warranty status, and access your Return Material Authorization (RMA) documents.



YOUR PARTNER FOR **WATER SYSTEMS**



ABOUT FRANKLIN ELECTRIC

Franklin Electric is a global provider of complete systems for the movement of water.



ABOUT PIONEER PUMP

Pioneer Pump, a brand of Franklin Electric, specializes in the engineering and manufacturing of large centrifugal pumps and packages.



OEM PARTS

High-grade OEM replacement parts fabricated to meet the same exacting requirements and performance as the parts your pump shipped with.



For owners and operators of pumping systems, there is no room for failure. That's why Pioneer Pump® is dedicated to being the single source for pumping solutions that are built to last. From product selection to OEM replacement parts support, our team's goal is to give our customers the tools they need – even in the most demanding applications.





MANUFACTURER CAPABILITIES

Supply & Availability

As a global manufacturer, Pioneer Pump benefits from a robust purchasing and logistics network to supply partners with genuine replacement parts.

Superior Engineering

From hydraulic performance updates to custom-engineered products, Pioneer Pump boasts an experienced engineering team that ensures our products stand the test of time and deliver the results you need, when you need it.

Dedicated Technical Support and Field Services

Pioneer Pump's team of technical support and field service engineers are available and waiting to assist our customers when they need it most, whether that is over the phone or on-site working hand-in-hand with your team.



OEM REPLACEMENT PARTS

Stay ahead of repairs and maintenance with the proven performance of Pioneer Pump OEM parts. From impellers to bearings to priming systems, all aftermarket parts are the same components that went into your original equipment. This means you get critical replacement parts manufactured to Pioneer Pump's proven production tolerances using the same quality materials you trust to perform.

- In-stock and ready to ship parts
- Restore pump performance
- Shortened mean time to repair (MTTR)
- Longer mean time between repair (MTBR)
- Latest hydraulic designs and revisions
- Multiple distribution facilities
- Warranty preservation
- Parts traceability



WHY CHOOSE OEM?

Even the smallest variance in a component's angle or size can cause issues, including increased wear on critical parts, system imbalance, and lower pump performance. Keep your Pioneer Pump products performing up to spec with genuine OEM replacement parts direct from the manufacturer that engineered and built them.

OEM Parts Performance

Only Pioneer Pump genuine OEM repair parts are engineered, manufactured, and inspected alongside the original equipment to ensure proper fit, longer equipment life, fewer repairs, and peak hydraulic performance.

Manufacturing Tolerances

OEM replacement parts match the precision manufacturing tolerances of the original part to provide your system with extended maintenance intervals, shorter downtimes, and higher reliability.

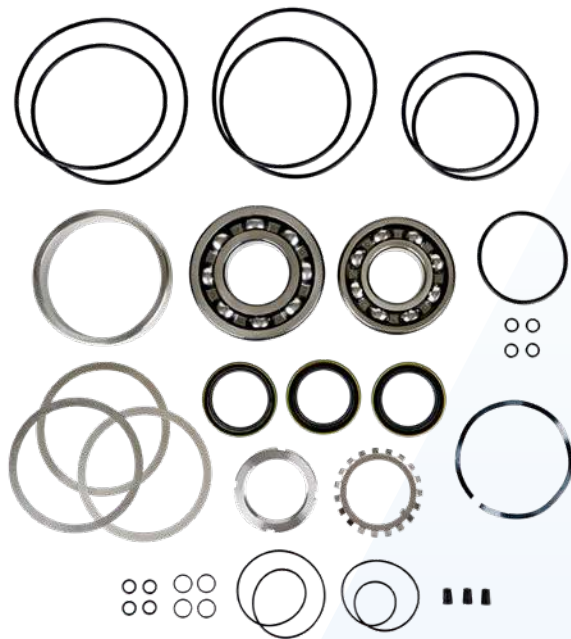
Longer MTBR and Life-Cycle Savings

By sourcing your replacement parts directly from Pioneer Pump, your parts are guaranteed to be the most up-to-date hydraulic engineering available and backed by the team of experts who designed your pump.



Avoid Risking Poor Fitment

Third-party non-OEM part suppliers cannot guarantee correct fitment for all OEM pumps, meaning any potential benefits come with substantial risks of interchangeability issues and pre-mature failure.



PART KITS

Save your team time and headaches with Pioneer Pumps Repair Kits

Easier Ordering Experience

With a single part number, ensure you have everything needed for the most common maintenance and repair tasks in an easy to order stock solution.

Faster Deliveries

Get the parts you need on your schedule. Pioneer Pump keeps parts kits in-stock and ready to ship because we know when it comes to pumping systems, every minute counts.

Operational Efficiency Gains

Reduce operation time spent tracking spare replacement part quantities with consolidated packaged option.

Peace-of-Mind

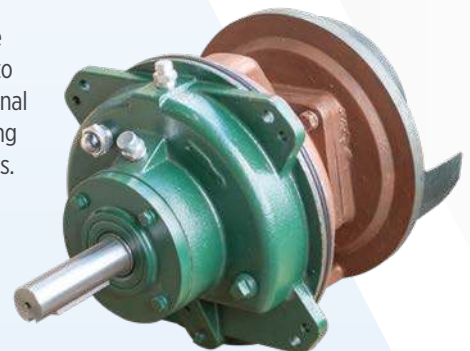
Unexpected failures are inevitable with any pumping system, but you can minimize the effect by having your pump's vital replacement parts on-hand and ready.

FACTORY-BUILT ASSEMBLIES

Pre-built at Pioneer Pump's manufacturing facilities from genuine OEM parts, assemblies save time and boost operational efficiency of any pump rebuild or repair. Shaft assemblies eliminate the disassembly and reassembly stages of internal pump maintenance tasks, reducing the mean time to repair and allowing you to perform inspection and diagnosis once the pump is back to full operational capacity. Similarly, priming system assemblies speed maintenance, repair, or installation of a priming system with an assembly comprised of all new pump housing or vacuum chamber and components.

Available assemblies include:

- Rotation Assemblies (Surface Centrifugal and Self-Priming pumps)
- Loaded Shaft (Surface Centrifugal Pumps)
- Vacuum Pump Assembly
- Priming Chamber Assembly



Franklin Electric is a global leader in the manufacturing and distribution of products and systems focused on the movement and management of water. We offer pumps, motors, drives, and controls for use in a wide variety of agricultural, commercial, industrial, municipal, and residential applications.

Connect with Us!

